

**THE WOOL BED COMPANY  
LIMITED WARRANTY  
MATTRESS TOPPER**

**WHAT DOES THIS WARRANTY COVER?** By accepting the shipment, opening the packaging, and sleeping on the All Natural ECO-Pure™ Wool Soothe Ewe Mattress Topper, you are deemed to have accepted the condition of the All Natural ECO-Pure™ Wool Soothe Ewe Mattress Topper, including but not limited to the sizing of the product and a lack of visible defects. However, this warranty covers any defects in your new All Natural ECO-Pure™ Wool Soothe Ewe Mattress Topper.

**HOW LONG DOES THE COVERAGE LAST?** This warranty lasts for thirty (30) days from the date of delivery of your All Natural ECO-Pure™ Wool Soothe Ewe Mattress Topper. This coverage terminates if you sell or otherwise transfer the All Natural ECO-Pure™ Wool Soothe Ewe Mattress Topper. All Natural ECO-Pure™ Wool Soothe Ewe Mattress Toppers from The Wool Bed Company are custom products, handmade to order, specifically for each customer.

**WHAT WILL THE WOOL BED COMPANY DO?** The Wool Bed Company will replace or repair any defective or malfunctioning part at no charge to you. You must pay all shipping and/or postage charges.

**WHAT DOES THIS WARRANTY NOT COVER?** Shipping and/or postage charges are not covered. Any problem that is caused by abuse, misuse, ordinary wear, failure to follow directions, improper maintenance, or an act of God (such as a flood) are not covered. Also, consequential, special, and incidental damages are not recoverable under this warranty. Some states do not allow the exclusion or limitation of consequential, special, or incidental damages, so the above limitation or exclusion may not apply to you. ANY AND ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WRITTEN LIMITED WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

**HOW DO YOU GET SERVICE?** If something goes wrong with your All Natural ECO-Pure™ Wool Soothe Ewe Mattress Topper, call 1-888-966-5233 to obtain a Return Merchandise Authorization (RMA) number, then send the product, postage paid, with the RMA number, a copy of the original sales receipt and a brief written description of the problem to:

The Wool Bed Company  
N1237 Franklin Road  
Oconomowoc, WI 53066

The Wool Bed Company will inspect your All Natural ECO-Pure™ Wool Soothe Ewe Mattress Topper and contact you within one (1) week of receipt to give the results of our inspection. If you authorize repairs, The Wool Bed Company will return the repaired All Natural

ECO-Pure™ Wool Soothe Ewe Mattress Topper to you, C.O.D., within an additional two (2) weeks. You must pay any shipping/postage charges upon receipt of the repaired All Natural ECO-Pure™ Wool Soothe Ewe Mattress Topper unless the product is found to be defective, at which point all shipping costs will be refunded.

If the results of our inspection indicate that the All Natural ECO-Pure™ Wool Soothe Ewe Mattress Topper is defective and not repairable, The Wool Bed Company will replace your All Natural ECO-Pure™ Wool Soothe Ewe Mattress Topper by sending the replacement All Natural ECO-Pure™ Wool Soothe Ewe Mattress Topper to you, C.O.D., within two (2) weeks of our receipt of the defective All Natural ECO-Pure™ Wool Soothe Ewe Mattress Topper.

If you inform The Wool Bed Company that you wish The Wool Bed Company to provide necessary parts to you but that you will have repairs on your All Natural ECO-Pure™ Wool Soothe Ewe Mattress Topper performed elsewhere, The Wool Bed Company will return the All Natural ECO-Pure™ Wool Soothe Ewe Mattress Topper and replacement parts to you within two (2) weeks of receipt of such notice.

**HOW DOES STATE LAW APPLY?** This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.